

From: A [mailto:A@mykicks.com]
Sent: Monday, February 10, 2014 1:37 PM
To: MannaDayCare@mykicks.com
Subject: thanks!

To Everyone At MMA!

I just wanted to extend my sincerest thank you and deepest appreciation for you and your facility and for giving my child a home away from home.

We have not exactly had an easy year, and I am comforted that my daughter has a nurturing, loving, and caring environment where she can thrive and learn and just be herself. I see the happiness in her eyes when I pick her up, and I see the love and care given to her by the staff on a daily basis; you truly treat her as one of your own children.

But your kindheartedness doesn't stop with just her. You extend it to my 3 year old son who laughs and giggles and plays with the staff upon our arrival, and to myself by the simple question "How are you today?" or "Is there anything we can do?" to "Please let us know how we can help." When I call to let you know I'm running behind, or when there's been a mix-up with who is picking her up, never once have I gotten an unwelcoming look or unkind word. It has always been "we understand" and "It's no problem." Never mind the fact that your staff does not necessarily get to go home on time because of it.

As a current "single mom" I thank you from the bottom of my heart for what you do for my family and for my peace of mind knowing that I've entrusted my greatest treasure to your hands.

A
Better known as "M [redacted]'s Mom" ☺

CONTACT INFORMATION REMOVED FOR SAFETY

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